



ONALASKA WATER & GAS

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Public Notice to Boil Water

To the customers of Creekside Estates, Texas Acres, May Drive, and Hanson Rd.

Or any other customer in this area that lost water pressure during this time

Due to reasons beyond our control (loss of pressure due to a main break) on Thursday, July 3, 2025, the Texas Commission on Environmental Quality (TCEQ) has required our water system, Onalaska Water Supply 1870009, to notify all customers of Creekside Estates, Texas Acres, May Drive, and Hanson Rd.*or any other customer in this area that lost water pressure during this time*, the need to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Sidney L. Chance Jr., General Manager at 936-646-5393.