



## **ONALASKA WATER & GAS**

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### **DO NOT CONSUME ADVISORY**

To the customers in Creekside Estates.

*\*Or any other customer in this area that experienced a loss of pressure during this time\**

Due to water quality concerns cause by a line break on Thursday, July 3, 2025, the Texas Commission on Environmental Quality (TCEQ) has required our water system, Onalaska Water Supply 1870009, to notify all customers of Creekside Estates

*\*Or any other customer in this area that experienced a loss of pressure during this time\** that a ***DO NOT CONSUME*** ADVISORY is now in effect for the residents of Creekside Estates.

You may purchase bottled water or obtain water from some other suitable source. When the water is safe, the water system officials will notify you that the water is safe for consumption.

#### What Should You Do:

- Do not drink the water from taps, including in homes, businesses, or any other establishments.
  - Do not cook or prepare food with the water.
- If you have already consumed the water and are experiencing any symptoms (such as stomach upset, nausea, or diarrhea), please seek medical attention immediately.
- Use bottled water for drinking, cooking, and personal hygiene until the issue is resolved.

#### What We Are Doing:

Our team is working around the clock to address the issue and restore the water supply to safe standards. We are conducting thorough testing and will provide updates as soon as the situation is resolved.

#### Updates:

We will provide updates on the status of the situation via [www.onalaskawaterandgas.com](http://www.onalaskawaterandgas.com), Facebook, or by phone updates.

You can also contact our customer service team at 936.646.5393 or [Info@onalaskawaterandgas.com](mailto:Info@onalaskawaterandgas.com) for any further inquiries. We apologize for the inconvenience this may cause and appreciate your understanding and cooperation during this time. The health and safety of our customers is our top priority, and we are working diligently to resolve this matter as quickly as possible.

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