

**FOR IMMEDIATE RELEASE**

**Boil Water and Do Not Consume Notice Issued – Creekside Estates Subdivision  
July 4, 2025**

On Wednesday, July 3, 2025, at approximately 4:00 PM, Onalaska Water and Gas began receiving reports of a significant drop in water pressure. Our crews immediately began investigating the issue and searching for a potential leak within the system. Due to the ongoing and consistent loss of pressure, a Boil Water Notice was issued for the affected areas.

At approximately 7:00 PM, the source of the leak was located near the Brushy Creek Bridge, where a portion of the bank had eroded, exposing and damaging a 6-inch main water line that supplies the Creekside Estates subdivision. The break was located beneath the surface of the lake, and repair efforts were immediately initiated.

Given the location of the break and the potential for cross-contamination with lake water, a Do Not Consume Notice was issued for customers in the Creekside Estates subdivision ONLY. This notice means that water should not be used for drinking, cooking, preparing food, brushing teeth, or making ice until further notice from Onalaska Water and Gas. Bottled water should be used for all consumption needs.

We are currently in the process of collecting bacteriological samples from the water system. These samples will be analyzed, and results are expected within approximately 24 hours. Once the results are received, an updated public statement will be issued with our findings and any further instructions.

We understand the inconvenience this may cause and appreciate your patience as we work to restore safe water service to the community. Public health and safety remain our top priority.

For continued updates, please visit [www.onalaskawaterandgas.com](http://www.onalaskawaterandgas.com) or via our Facebook page @Onalaska Water and Gas

Thank you JR Chance GM,  
Onalaska Water and Gas