

**POLK COUNTY, TEXAS  
FOR IMMEDIATE RELEASE**

Date: March 20, 2020

Time: 3 p.m.

Contact: Polk County Office of Emergency Management

Phone: (936) 327-6826; Fax: (936) 327-6890



**Angelina County & Cities Health District**  
**Polk County Coronavirus (COVID-19) Call Center**

The Angelina County & Cities Health District (ACCHD) has established a Coronavirus Call Center to help Polk County residents who have flu-like symptoms or believe they have been exposed to COVID-19. The Polk County Coronavirus Call Center is operational Monday thru Friday 8 a.m. to 4 p.m. **The Call Center Number is 936-630-8500.**

Call Center staff will screen calls and triage individuals for symptoms, travel, and risk factors, etc. Individuals who meet CURRENT CDC criteria for COVID-19 testing will be provided information on how, when, and where they will be tested.

Individuals tested for COVID-19 will be instructed to self-isolate until provided test results.

The CDC recommends that individuals with mild to moderate symptoms stay home until they are fever free for 72 hours (3 days), and seven days have passed since the symptoms appeared and have fully resolved.

There is a limited supply of testing kits – locally, state-wide and nationally. Therefore, testing will be based on highest-risk criteria at this time.

According to ACCHD, there are no positive cases of COVID-19 in Polk County at this time.

**If you have flu-like symptoms  
Or believe you have been exposed  
to the Coronavirus – COVID-19**

**Please call**

**Polk County**

**Coronavirus Call Center**

**936-630-8500**

**M-F 8am – 4pm**

***Questions & Concerns***

***Health Screening***

***Self-Care Instructions***

***Testing Information***

**[www.acchd.us](http://www.acchd.us)**

